

Eurowings 

Welcome
to
Stockholm



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1 WELCOME TO THE COMPANY

Dear future colleagues,

we are glad to start the upcoming journey with you soon and we want to welcome you at Eurowings Limited (EWL).

With this guide we would like to provide you some basic information for a good start at your new home base Arlanda.



NOTE: For general information concerning your start within Eurowings Europe, please refer to the CREW GUIDE of Eurowings Europe



We wish you a successful and good start into the airline business!

Your EWL Team!

2 Administration Company

2.1 Reliability Check / ZÜP

You will normally receive your Eurowings Crew ID card at the beginning of your employment. For this reason, you will receive a form for a mandatory reliability check, independent from your future base.

NOTE: A Crew ID can only be issued with a valid reliability check, which is required by law!



2.2 Drug test and Medical

With your employment at EWL you have to provide a negative drug screening on your own cost.

We can recommend the following laboratory:

Previa/Falck Clinic 0771-25 35 00 (Drugs test) and 031-789 00 99 located outside Arlanda

Hertziakliniken boka@flyglakare.nu (both) this one is located at Sky City Arlanda (in the terminal)

3 ADMINISTRATION GENERAL

3.1 Moving to Sweden

If you move to Sweden from abroad and plan to live here for one year or more, you will usually be required to be listed in the Swedish Population Register. This means you will be registered as resident in Sweden. The Swedish Tax Agency will record details such as your name, address, date of birth and civil status. Once you are registered as resident in Sweden, we will give you a Swedish personal identity number. The Swedish Tax Agency decides whether or not you meet the registration requirements.

Check the following link:

<https://www.skatteverket.se/servicelankar/otherlanguages/inenglish/individualsandemployees/movingtosweden.4.7be5268414bea064694c40c.html>

You will receive your "Personnummer" from Skatteverket. This number will be necessary for mostly everything in Sweden.

As soon as you receive your "Personnummer" please ensure to send it to ewl.hrservices@eurowings.com at the earliest.

Also, you will apply at Skatteverket for your Swedish Id once you get the letter at your address with your Id number.

<https://www.skatteverket.se/servicelankar/otherlanguages/inenglish/individualsandemployees/livinginsweden/idcard.4.7be5268414bea064694c420.html>

3.2 Public health service

Sweden's universal health system is nationally regulated and locally administered. The Swedish health system provides universal health coverage for all residents, regardless of nationality, while emergency coverage is provided to all patients from the EU/EEA and via bilateral agreements. The 21 counties in Sweden have responsibility for financing, purchasing, and providing health services.

Once you have your Swedish Id (Personnummer) from Skatteverket, you only will need this to go to any medical center in the country.

3.3 Banking

Banks in Sweden will ask for a Swedish Id to open a bank account.

In Sweden is also very useful to have BankId. This help to identify you to login to websites and official

And Swish to make small payments and also money transfer, for example in between friends and colleagues.

Widely available also for online banking:

<https://www.swedbank.se/en/>

<https://www.nordea.fi/en/>

<https://www.handelsbanken.se/en/>

<https://seb.se/privat/bli-kund/new-in-sweden>

4 LIVING IN SWEDEN

4.1 Location

In general, Sweden is considered as a very safe country to live. Taking your job at the airport into account for going back and forth to work, we would recommend in one of the following areas:

- Märsta (11 min. bus)
- Knivsta (8 min. train)
- Uppsala (17 min. train)
- Stockholm (18 min. with Arlanda Express and 40 min. with SL train)
- Upplands Väsby (8 min. train)

*If you have car your options will expand.

4.2 Housing

The most popular websites to search for rentals are:

Bostad Blocket

https://bostad.blocket.se/p2/sv/?gclid=EAlaIQobChMI07W158Td_AIV0drVCh1RHwUREAAYASAAEgKI4_D_BwE

Qasa

https://qasa.se/p2/sv/?gclid=EAlaIQobChMIw-UicXd_AIVhvIRCh3bXQaoEAAYASAAEgK36_D_BwE

Also in Sweden you can be register in the public rental system, for example, Stockholm and Uppsala Lands:

- Stockholm: <https://bostad.stockholm.se/english/>
- Uppsala: <https://www.bostad.uppsala.se/>

If your idea is buy a property in Sweden you can check this web:

-Hemnet:

<https://www.hemnet.se/>

Co-living is an other option here in Stockholm. You have your room/small apartment and you share the rest of the house. Are few companies that you can check for that option. This could be a nice beginning to meet people. Usually cleaning and other services are included in the rent. Some companies have an age limit that could be around 35 years old.

This will give you an idea of what is Co-living:

<https://www.visitstockholm.com/live-work/your-life-stockholm/co-living-in-stockholm-i-wish-this-was-my-starting-point/>

Here you can see few of this companies:

<https://colive.se/en/>

<https://boobooliving.se/en/>

<https://www.forenom.com/>

4.2.1 Electricity and other bills

The most common is that the heating in the apartments is included in the rent.

Depending on the type of accommodation that you choose, the bills will be or will be not included.

Wifi, sometimes, is included in the rent because some buildings have collectives agreements with a WiFi provider for the whole building.

Houses can be rented “warm” or “cold”. A “warm” rent includes heater and the “cold” rent is without heater included in the rent.

4.2.2 Mobile Phone and Internet

In Sweden, serval mobile telephone operators are available. They offer a wide range of contracts.

Sweden has four national mobile network operators (MNOs): Telia, Telenor, Tele2, and Tre, although Telenor and Tele2 share networks. Despite Sweden’s challenging geographic conditions and low population density, Telia, Tele2, and Telenor all claim to cover over 99 percent of the population.

5 TRANSPORT

5.1 Public transport

5.1.1 General

Public transport is provided by SL (Stockholm Land) and UL (Uppsala Land). You can buy a 30 days pass plus the Arlanda pass instead to pay the fee for the airport every time, to go in or out the airport. You can download the App for all the different ways of transport you can read in here.

*Note: During winter time is quite common that there are problems with public transport.

From Märsta Station you can take a Bus to the Airport without pay any extra fee.

From Stockholm are other option:

-Fygbussarna: For the employee discount you have to buy it in person at the office, you can go to the information desk at arrivals and ask about this, showing your Swedavia Id or Company Id.

<https://kundservice.flygbussarna.se/s/article/Finns-det-n%C3%A5gon-personalrabatt?language=sv>

<https://www.flygbussarna.se/en/>

-FlixBus

https://www.flixbus.se/?_sp=010f6668-effd-4e4e-9ac2-04f176556a9d.1674470800988&atb_pdid=6b8d5824-b198-4882-be5f-2a19ce9a51fc&noRedirect=true&_ga=2.162915962.736229743.1674470716-1649801069.1674470716

-Arlanda Express:

<https://www.arlandaexpress.com/>

Travel terms & conditions Travelcards for employees at Arlanda Airport.

How can I purchase my staff travelcard?

Staff travelcards are to be purchased directly in your mobile phone. Download our Arlanda express app from the App Store or Google Play. Under "Account settings" and "Arlanda employee," enter the number on your Swedavia badge. The products 30-day travelcard and 20-trip travelcard will now be available under "Buy tickets" and "Travel Pass". You pay directly using the app.

Who can purchase and travel on a staff travelcard?

Anyone employed at Arlanda Airport, who commutes to and from work on Arlanda express. Proof of employment must be provided in the form of a valid and personal Swedavia badge. No other company ID or employer's letter is accepted when purchasing a staff travelcard. Your Swedavia badge must be presented each time you travel and your ticket must be purchased prior to boarding. Staff travel cards may only be used for travel to and from work There are two types of staff travelcards:

- Staff travelcard 30 days
- Staff travelcard 20 one-way trips

The Staff travelcard with 20 one-way trips is valid for two years from the date of purchase, while the Staff travelcard 30 days is valid for 30 days from the date of purchase.

What happens in the event of delays or cancellations?

Arlanda express does not reimburse alternative transport expenses, additional expenses or loss of income due to delays or cancellations. Alternative transport by taxi for service cancellations, which is offered to passengers with ordinary tickets, and the Arlanda express traveltime guarantee do not apply to staff travelcard holders. Compensation claims are referred directly to Swedavia by email to: occurrencereports@swedavia.se.

Are travelcards refundable?

Activated staff travelcards are not refundable. Travelcards that have not been used are refundable on presentation of the original receipt. Contact: claims@atrain.se.

What happens if I change mobile telephone?

Download the Arlanda express app and log in with the exact same account details as before, an e-mail address and a password. Enter the number on your Swedavia badge again.

5.1.2 Taxi

Several taxi providers are available in Sweden, the price for a taxi service in Sweden is not the cheapest one, from 350Kr, but if you are coming/going from/to Stockholm or Uppsala is a fixed price from 495kr depending the company.

Something good is to have the App for the different companies, like this you can check prices and availability at that moment and also you can scheduled a pickup for the next day.

Here few of the most popular companies:

-Sverige Taxi

-Taxi Stockholm

-Uppsala Taxi

-Uber

-Bolt

-Cabonline

-Etc...

5.2 Private car

Even if public transportation is widely available in Stockholm and Uppsala areas, having your own car is a big advantage in Sweden.

It enables you to drive to the airport on a short notice at irregular hours and to do some sightseeing on your time off.

If you are planning to bring your own car from abroad, we strongly recommend doing all formalities the traffic office in Sweden. Also in Sweden once you are permanent resident of the country, you have 6 months to convert your drive license to a Swedish one.

Here is the website for the Swedish Traffic Office:

<https://bransch.trafikverket.se/en/startpage/>

6 Emergencies

The emergency number that you need in Sweden for everything is **112**.