

discover.

Cabin Crew Member (m/f/d)

What's your superpower that makes every moment better for customers (and colleagues)?

If you're service-obsessed, love to travel and live and breathe customer centricity, Discover could be just the place for you.



Home Base:
Frankfurt

What we'd like to see

- You share our passion for outstanding customer service
- A background in hospitality, flying, working in sales or service (or simply a natural talent for putting a smile on people's faces)
- You enjoy getting involved, developing your skills and exploring new ways of getting things done
- You're eager to be a part of a company from the ground up and contribute to its success and growth

What we offer

- Full time contract
- 24 month-contract with option for unlimited employment, depending on performance
- Gross salary: 2,000 € per month in full-time (incl. 75 block hours)
- Additional block hours per month >75h: 26.50€/h and >90h: 40.00€/h
- Allowances and onboard sales provisions
- 33 leave days/year
- Complimentary uniform
- Attractive further qualification policy for individual development
- Complimentary advanced training for A330 & A320 operation (long haul & short haul)
- Lufthansa group wide ID travel agreement, after 6 months of employment

Life@Discover

At Discover, our mission is to create exceptional and memorable experiences for our customers. We're looking for people with diverse skills and backgrounds who want to grow beyond their comfort zone and wow our customers. One of our strengths: we show up ready to listen. Every-one at Discover is encouraged to share their feedback, ideas and experiences. It's a place where we value and appreciate going the extra mile and thinking out of the box. Want to get involved in projects outside your core job? One thing we can guarantee about life at Discover: it's never boring.

Job Description

We greatly value our cabin crew and their unique abilities to be resilient, supportive, caring, hands-on and positive. We take pride in the fact that our crew comes from all walks of life. We focus on what people bring to the table to make our company better every day.

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- You are responsible for a great customer experience, being a passionate host, love having guests and always willing to walk the extra mile
- You are a travel expert, familiar with destinations and with high motivation to share tips and recommendations
- You are empathic and addicted to small talk
- You are very patient and willing to explain all onboard procedures to ensure a safe and sound flight operation
- Continuous self-development is important for you, using own and company's offers
- You have a caring mindset and you are confident in handling first aid incidences
- Onboard sales are a fixed component of your service mentality
- You are open for transparent performance management for personal development



Home Base:
Frankfurt

Job Requirements

- EU passport or unlimited permission to work in Germany
- Ability to reach the home base within 60 minutes (during stand-by duties)
- Strong service ethos
- Confident und well-groomed appearance
- Excellent team and social skills
- Very good overall state of health & ability to swim
- Fluent in German and English (written and spoken), further languages desirable
- Valid Cabin Crew Attestation according EASA regulations (Part CC)
- Valid Medical
- Affinity for social media and becoming a brand ambassador
- Access to Internet

About us

EW Discover GmbH is a wholly-owned subsidiary of Deutsche Lufthansa with headquarters in Frankfurt/Main. Starting summer 2021, we will fly our guests to the most beautiful holiday destinations in the Caribbean, South Africa, North America and the Indian Ocean as Eurowings Discover. Our aim is to tailor our flight offer to the individual needs of our customers and make their journey a special experience. As part of the Lufthansa Group, we can draw on the expertise and experience of one of the world's leading aviation companies.